

March 20, 2004

RE: Interface Construction

To Whom It May Concern:

Please accept this letter as a strong recommendation for Interface Construction.

Pilgrim Congregational Church, United Church of Christ recently completed a renovation project. The scope of the project involved the renovation of our administrative and Pastor's office and the installation of two handicapped-accessible bathroom facilities. Interface Construction was selected from among three competing firms to perform the work.

Initially, our selection was based on cost. Interface's bid was understandable as well as cost efficient. Of the three bids, its cost projections were the lowest.

The onset of the project went smoothly. Representatives of Interface agreed to introduce themselves to the congregation immediately after the contract was awarded, and re-explained the objectives of the project and projected outcome. Later, as the work began, they convened frequent progress meetings with the church's lay leadership, architect, and various sub-contractors. The meetings were well managed, produced an appropriate opportunity for client input and project coordination. Materials were delivered on time. The work of sub-contractors was efficiently scheduled and managed. Change orders were thoroughly explained in advance and approved by all appropriate parties as necessary.

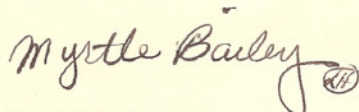
Like most large church buildings, Pilgrim is quite old. Interface was skillful in working within and around the challenges presented by modernizing a building built in 1906. Interface's on-site supervisor and crew were very polite and worked as quietly as possible to reduce disturbing the staff and visitors coming into the building.

We were most impressed with the company's attention to the safety of our staff and membership during the construction phase, and in keeping our building and grounds clean. Most importantly, worship, other church activities and various community activities continued without interruption or inconvenience.

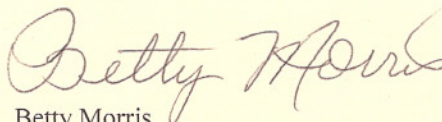
We are extremely pleased with the finished work and would not hesitate to engage Interface Construction in other projects.

If you have specific questions, please feel free to contact us.

Sincerely,



Myrtle Bailey
Moderator



Betty Morris
Chairperson, Buildings and Grounds Ministry