

SCHOOL OF MEDICINE

Facilities Management
Design and Construction

July 3, 2008

Samuel C. Hutchinson
Interface Construction Corporation
8401 Wabash
Berkeley, Missouri, 63134

Dear Sam,

Washington University School of Medicine has always depended on Interface Construction. It seems like whatever we need and whenever we need it, Interface Construction delivers. This was recently put to the test big time.

A little over three weeks ago we were given the daunting task to make ready offices for 40-plus staff members from the Institute of Public Health coming over to Washington University from St. Louis University. NO PROBLEM, until we were told to have everything in place and ready to move in July 1 (A three week schedule). This was going to be an extremely difficult project. To start we had no set plans or specs, we would be working in a BJC building and the space was in extremely rough shape.

After a short discussion in our office, Interface Construction's name came up as the only contractor who had a shot at pulling this off. We asked and without hesitation Interface was in demolition mode the next day.

We met every couple of days on site. We would discuss the latest plan changes, progress, setbacks, what needed to be done and what buttons needed to be pushed. It seemed that for every two steps forward we would take, we were taking one step back. We didn't have a set plan until halfway through the project.

We want to thank your entire office operation and field work crews. They were relentless. They worked 12 hour plus days, 7 days a week. We especially want to thank Dwight Randolph. He was there start to finish. Even while working on many other projects, he stayed on top of everything managing the work, all the trades and coordinating the BJ Building Services staff. It was no easy task. Whatever was asked for Dwight, would say it would be done and it was. There were never any complaints. He is a great asset to your company and we are glad he is a part of our team.

INTERFACE DELIVERED. We finished the space needed for the July 1 move in. The new occupants were amazed at the transformation. If you saw the corridor walls before you would not believe the difference.

It has always been the "Whatever It Takes" attitude of Interface that sets you apart from the rest and makes your firm one of our greatest assets. Thank You.

Sincerely,



Steve Sobo, Director



Ronald Olech, Sr. Proj. Mgr.



Paul Mayer, Proj. Mgr.

cc: Walt Davis, Asst. Vice Chancellor, Dean for Facilities Operations