



# Washington University in St. Louis

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## SCHOOL OF MEDICINE

Facilities Management  
Design and Construction

August 26, 2009

Mr. Sam Hutchinson  
Interface Construction Corporation  
8401 Wabash  
Berkeley, MO 63134

Dear Sam,

This letter is to acknowledge all that Interface Construction has done for Washington University School of Medicine under its' current Continuing Services Contract and hard bid projects. The relationship has been one of cooperation and team work, not a normal owner/contractor relationship.

I have been with WUSM for nearly 10 years now and Interface Construction was here when I started. No matter if it was a hard bid project or under the Continuing Services Contract Interface always goes above and beyond. Your staff's attitude has been "Whatever it takes and whatever you need" we are here to help. Some of our requests have fallen out of the Continuing Services Contract. You have helped with estimates, ways-and-means discussions or if we need a part and you had, it was ours. Interface's craftsmanship has always been top notch, if ever there was an issue it was discussed and corrected.

I think your biggest asset is the staff you permanently have on campus. They are very knowledgeable, courteous and accommodating. WUSM is any extremely tough environment to work in. We are demanding in what we will allow to be done and when. We constantly have to adjust our process to accommodate the research, patients and staff. Again Interface works with us to reach a successful conclusion to all projects.

I value our past relationship, and hope that it will continue into the future.

Sincerely,

Ronald C. Olech, Senior Project Manager