



SSM Cardinal Glennon Children's Medical Center

Missouri Quality Award Winner

1465 S. Grand Boulevard • St. Louis, MO 63104-1095 • (314) 577 5600 phone • www.cardinalglennon.com

Interface Construction
Attn: Gary Hart

June 10, 2010

To Whom It May Concern,

I am writing this letter in regards to the work your team has just finished here at Cardinal Glennon Children's Medical Center in the Pediatric Surgery Department. Over the past few months, I have had the pleasure of meeting your team and establishing a great work relationship with them. I am very proud to say that they all did a tremendous job. I want to take the next few minutes and expand on my thoughts that your team has left me with.

At the beginning of the first phase for the office project, i didn't have any idea on what it would be like to be in an office where things would be temporarily moved. I am so impressed with the way you had your team start and finish this entire project. I am very proud of them and wouldn't recommend any other construction company for others in the future. I was very pleased with the attitude of each individual and their approach to me, a total stranger to them. I did my best to welcome them with arms in our area and they did the same for me in theirs. Your team was very accommodating and willing at any expense to make Dr. Vane happy. Anything that was asked of them, they did it and if they had a question about something particular they did what they could to get an accurate answer in a timely fashion. Overall, your team was a pleasure to get to know and work with from the beginning of phase one to the end of phase three.

I want to take a couple minutes to bring to your attention someone that particularly stuck out to me since day one. If I could label him the "most valuable employee" I would definitely do so now. This particular employee has been such an inspiration in many ways and his name is Chad Schneider. I have known a few men in the work force and have seen them work as well, but never have I seen someone as dedicated to the job as I have now with Mr. Schneider. At the beginning, Chad was on this assignment by himself and managed to move all of the office furniture, files, cabinets, loose paper sheets, chairs, etc. I was very impressed with his effort and attitude. I recognized it from the first day and it has carried on since then. I am very proud of him and would also recommend him as an individual to someone if it were to ever get

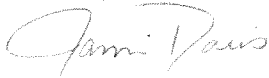
SSM Health Care
Malcolm Baldrige National Quality Award
First Health Care Recipient

THROUGH OUR EXCEPTIONAL HEALTH CARE SERVICES, WE REVEAL THE HEALING PRESENCE OF GOD.

brought up as well. Chad is so determined and dedicated not only to his job for his eight hour day, but helped us all here in the office with miscellaneous stuff as well. Chad most definitely has the best qualities that I would want from someone that was working for me in my business. He is a sweet man who has the desire to help others and do his job at the same time. Chad is a high energy employee that puts forth full effort in everything he does according to my knowledge over the last few months. I full-heartedly believe that your company is blessed to have such a valuable team member and you should treasure him.

I am very thankful with the new office space that was provided for me to work in by Dr. Vane because of the great team that was assigned to this office. Once again, I am very impressed with your company and this group of men in particular. I hope to see them work again in the near future and I wish you and your company the best of wishes for the remaining of the year. May God's hand be upon every decision made and every answer that comes up is in your favor.

Sincerely,

A handwritten signature in cursive script that reads "Jami Davis".

Jami Davis
Cardinal Glennon Children's Medical Center
Medical Assistant